



Chevron Federal Credit Union

A Guide to Mobile Banking



Great Rates. Personal Service.

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What is Mobile Banking?

Mobile banking allows you to:

- Check account balances.
- View transactions.
- Make one-time transfers.
- Schedule future transfers.
- Pay bills and view Bill Payer history.
- Schedule future bills.
- Check out current rates.
- Find ATMs.

All on the go from your mobile phone... and it's free!

Chevron Federal Credit Union Log Out

[Accounts](#) [Transfer](#) [Bill Pay](#)

Hello T, EEEEE: XXXXX0

Account Summary

[PRIMARY SHARE #0100](#)
Account Balance \$25.00
** Available Balance \$0.00

[SUB SAVINGS #0200](#)
Account Balance \$1,002,002.16
** Available Balance \$1,002,002.16

[MARKETEDGE #0400](#)
Account Balance \$0.00
** Available Balance \$0.00

[PRIMARY CHECKING #0900](#)
Account Balance \$314.36
** Available Balance \$270.09

Loan Summary

[PERSONAL LOC #0100](#)
Loan Balance \$11,565.57
** Available Balance \$3,434.43

[2004 TOYOTA PRIUS #5103](#)
Loan Balance \$15,505.17
** Available Balance \$0.00

** This balance may include overdraft or line of credit funds.

Quick Transfer

Transfer Amount:

From Account

To Account

[Transfer Funds](#) [Clear](#)

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System Requirements

1. To use mobile banking you must have a smart phone or PDA (phone running Android OS or Windows OS) such as:

- Blackberry
- iPhone 3G/3GS/4/4S
- Android



2. Your telephone service plan must include data coverage.



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Getting Started

There are several ways to access Mobile Banking:

- Download our Mobile Banking app for [iPhone](#) or [Android](#). (Search for “Chevron Federal Credit Union” in the app store.)
- Type “mb.chevronfcu.org” into your mobile phone’s web browser. (Bookmark it for future visits.)
- Go to www.chevronfcu.org from your mobile phone’s web browser and click on the Login button in the Mobile Banking box.

Once you’ve accessed the program, log in and answer the security questions just like when you are entering PC Access.



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Accounts Tab

Once in, you'll find three tabs at the top of your screen: **Accounts**, **Transfer**, **Bill Pay**.

You will also see your account and loan summaries.

From the Accounts Tab:

- View transaction history.
- View transaction details.

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[Accounts](#) [Transfer](#) [Bill Pay](#)

PRIMARY CHECKING #0900
Account Balance \$314.36
Available Balance \$270.09

Transaction History

08-18-2010 ~ 09-17-2010

09-16-2010	\$-4.96
Withdrawal Debit Signature	
09-15-2010	\$-500.00
Withdrawal CARDMEMBER SERV	
09-13-2010	\$-21.86
Withdrawal Debit Signature	

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PRIMARY CHECKING #0900
Account Balance \$314.36
Available Balance \$270.09

Transaction Detail

09-15-2010 \$-500.00

Withdrawal CARDMEMBER SERV

TYPE: WEB PYMT ID: [5911111111](#)
CO: CARDMEMBER SERV %% ACH
ECC WEB

[Back to Transaction History](#)

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Transfer Tab

Click on the Transfer tab to:

- Make quick transfers.
- View scheduled transfers.

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Accounts **Transfer** Bill Pay

Transfer Now

Transfer Amount:

FROM Account:
From Account ▼

TO Account:
To Account ▼

Transfer Funds Clear

[Schedule Transfer](#)

[View Scheduled Transfers](#)

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Accounts **Transfer** Bill Pay

Transfer Now

Transfer Amount:

FROM Account:
0200; SUB SAVINGS; 1,002.16 (Account Balance); 1.00; ▼

TO Account:
0400; MARKETEDGE; 0.00 (Account Balance); 0.00 (Av) ▼

Transfer Funds Clear

[Schedule Transfer](#)

[View Scheduled Transfers](#)

Contact Us | Locations | Rates | Log Out



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Bill Pay Tab

Click on the Bill Pay tab to:

- Make a payment / set up new payments.
- View your pending payments and payment history.
- View payment details.

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Pending Payments

Send	09/28	\$22.50
PG&E	Details	Cancel
Send	09/24	\$40.95
COMCAST	Details	Cancel
Send	09/17	\$78.74
AT&T MOBILE	Details	Cancel
Total	\$142.19	

[Make a Payment](#)
[Payment History](#)

[Contact Us](#) | [Locations](#) | [Rates](#) | [Log Out](#)

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Make a Payment

To: AMERICAN EXPRESS

From: CHECKING-0900

Amount \$

Pay Date (MMDDYYYY)

[Pay](#)

[Pending Payments](#)
[Payment History](#)

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[Accounts](#) [Transfer](#) [Bill Pay](#)

Payment Details

Payee PG&E, *8870
Amount 22.50
Send On 09/28/2010
Paid from CHECKING-0900,
*3630
Category None
Confirm# ZB2BEJ08
Status Scheduled

[Edit](#) [Cancel](#)

[Make a Payment](#)
[Pending Payments](#)
[Payment History](#)

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Contact Us, Locations, Rates

You can also use the links at the bottom of the page to:

- Contact us: Access a list of CFCU phone numbers.
- Locations: Locate branches and ATMs by zip code.
- Rates: View current rates for all of our products.

Chevron Federal Credit Union [Log In](#)

Contact Us

Chevron Federal Credit Union [\(800\) 232-8101](tel:(800)232-8101)
Mobile Banking Help Line [\(510\) 627-5008](tel:(510)627-5008)

Chevron Federal Credit Union
cfcumail@chevronfcu.org
Please do not submit personal or account information including PIN or SSN in email.

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Locations

Find ATM or Branch [ATM](#)

Search By:

City & State
 [select](#)

OR

Zip Code
 [Search](#)

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Our Rates

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- [Vehicle Loan Rates](#)
- [Savings Rates](#)
- [Certificate Rates](#)

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Q&A

If you have any questions about Mobile Banking:

- You can send us a secure email through PC Access.
- Call us 24/7 at 510-627-5000 or 800-232-8101.
- Or stop in to your local CFCU branch.

Thank you for choosing CFCU as your lifelong financial partner.

