



CFCU Credit Cards: How to Access Your Account Online

From the CFCU Homepage

- Go to our website (www.chevronfcu.org)
- Click the **CREDIT CARDS** link
- Click **MY ACCOUNT ACCESS**

OR

From ONLINE BANKING

- Go to our website (www.chevronfcu.org)
- Log in to **ONLINE BANKING**
- Click **ADDITIONAL SERVICES**
- Click **LINKS**
- Click **MY ACCOUNT ACCESS**

CFCU Credit Cards: How to Make a Payment

Using Cardmember Service *AutoPay*

1. Log In
 - Enter your **PERSONAL ID** and **PASSWORD**.
 - Select **MANAGE PAYMENTS** from the **SELECT YOUR DESTINATION** drop-down.
 - Click **LOGIN**.
2. Set Up Payment Accounts
 - Click **ADD AN ACCOUNT**.
 - Enter and confirm the following information:
 - **ACCOUNT TYPE: CHECKING** or **SAVINGS**.
MarketEdge (savings) accounts are considered **CHECKING** for this process.

All savings accounts, including MarketEdge accounts, are limited to six (6) withdrawals per month.
 - **ROUTING NUMBER**.
 - Enter your financial institution's ABA routing number. CFCU's routing number is 321075947.
 - Reenter the number for verification.
 - **ACCOUNT NUMBER**.
 - Enter your account number. CFCU checking account numbers are the 14 digits shown at the bottom of your checks.
 - Reenter the number for verification.
 - Click **CONTINUE**.
 - Confirm your account information and click **SUBMIT**.
 - Print this page for your records.
3. Make a Payment
 - Click **MANAGE PAYMENTS**.
 - Click **MAKE A PAYMENT**.
 - Click one of the following:
 - **NEXT MINIMUM PAYMENT** (from your statement).
 - **LAST STATEMENT BALANCE** (from your statement).
 - **CURRENT BALANCE**.
 - **OTHER AMOUNT**. Click the button and enter the amount.



SELECT
PAYMENT
POSTING
DATE

- Enter the date in the format shown or use the calendar to select a date.

Payments made on weekends or holidays or after 7 p.m. CT are processed the next business day.

- Click **CONTINUE**.
- Confirm your payment details and click **SUBMIT**.
- Review or print a *Payment Confirmation* for your records.

Using CFCU *BillPayer*

Once your credit card information has been entered and confirmed, you may make payments through *BillPayer* along with your other payments.

1. Log In
 - Go to our website (www.chevronfcu.org)
 - Log in to **ONLINE BANKING**
2. Add Payee
 - Click **BILL PAYMENT**.
 - Enter **CARDMEMBER SERVICE** in the **PAY SOMEONE NEW** field and click **ADD**.
 - Enter:
 - **ACCOUNT NUMBER:** Enter your credit card account number.
 - **ADDRESS** fields:

P.O. Box 790408
St. Louis, MO 63179-0408
 - **PHONE: 1-866-633-9958**
 - Click **CONTINUE**.
 - Click **GO TO MAKE PAYMENTS**.

CFCU Credit Cards: How to Contact Us

You have three options for making credit card payments over the telephone:

Cardmember Service

U.S. 1-866-633-9958

Outside U.S. 1-701-461-1878

Cardmember Service is open to assist you 24 hours a day, 7 days a week, 365 days a year.

1. Automatically make a payment using Cardmember Service *Telephone Access*.
2. Work with a representative to make your payment. Payments made through a Cardmember Service Representative are assessed a \$10.00 fee.

CFCU Call Center

1-800-232-8101

3. Call our Call Center for assistance. The Call Center is also open 24 hours, 7 days a week, 365 days a year. There is no charge for this service.